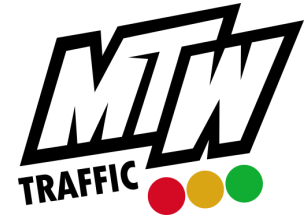


TERMS OF SERVICE

MTW Traffic Inc.

Effective Date: January 1, 2026 | Last Updated: March 2026



1. Introduction and Acceptance

These Terms of Service ("Terms") constitute a legally binding agreement between MTW Traffic Inc. ("MTW Traffic", "we", "us", or "our") and any individual, company, organization, or government entity ("Client", "you", or "your") that engages MTW Traffic for services, rents or purchases equipment, or otherwise enters into a business relationship with MTW Traffic Inc.

MTW Traffic Inc. is a professional traffic control service provider incorporated and operating in Ontario, Canada. We provide road closure operations, traffic control person (TCP) services, traffic management planning, and the rental, delivery, and sale of traffic control equipment to clients across the National Capital Region and throughout Ontario.

By engaging MTW Traffic Inc. for any service, signing a quote, purchase order, contract, or service agreement, or by accepting delivery of equipment or services, you agree to be bound by these Terms in their entirety. If you do not agree to these Terms, you must not engage our services or accept our equipment.

These Terms apply in addition to any project-specific contract, standing offer agreement, or purchase order. In the event of any conflict between these Terms and a separately executed written contract, the written contract shall prevail.

2. Definitions

In these Terms, the following words have the meanings set out below:

- "Agreement" means these Terms of Service together with any applicable quote, work order, purchase order, or project-specific contract between the parties.
- "Client" means the person, company, organization, municipality, Crown corporation, or government agency engaging MTW Traffic for Services or Equipment.
- "Equipment" means any traffic control devices, barricades, road barrels, signs, cones, posts, stands, channelizing devices, tri-lites, or other traffic management materials owned by MTW Traffic and rented, loaned, or sold to the Client.
- "Services" means all traffic control operations, road closure services, traffic control person deployment, traffic management plan development, site supervision, equipment delivery and installation, and any related services provided by MTW Traffic.
- "Site" or "Work Zone" means the location at which Services are performed or Equipment is deployed, including any roadway, parkway, municipal street, provincial highway, or private property.
- "TCP" means a Traffic Control Person certified in accordance with the Ontario Traffic Manual (OTM) Book 7 — Temporary Conditions.

- "OTM Book 7" means the Ontario Traffic Manual Book 7 — Temporary Conditions (April 2022 edition), as updated from time to time by the Ministry of Transportation of Ontario.
- "Applicable Laws" means all federal, provincial, and municipal laws, regulations, by-laws, standards, and codes applicable to the Services or Equipment, including the Occupational Health and Safety Act (OHSA), the Highway Traffic Act, and Ontario Regulation 213/91.

3. Scope of Services

3.1 Traffic Control Services

MTW Traffic provides professional traffic control services including but not limited to: road closures for construction, events, maintenance, and utility work; deployment of certified Traffic Control Persons (TCPs) and supervisors; traffic management plan development in compliance with OTM Book 7; and on-site supervision and monitoring of road closure operations.

All TCPs deployed by MTW Traffic hold valid OTM Book 7 certification. All supervisors hold a minimum of three years of experience in traffic control operations and are competent persons as defined under the Occupational Health and Safety Act.

3.2 Equipment Rental

MTW Traffic offers short-term and seasonal rental of traffic control equipment. Equipment is rented in good working condition meeting OTM Book 7 standards. The Client is responsible for the proper use, care, and safekeeping of rented Equipment from the time of delivery until the time of pickup or return.

3.3 Equipment Delivery and Sales

MTW Traffic provides delivery, installation, and retrieval of traffic control equipment to locations determined by the Client. Equipment may also be purchased outright. Ownership of purchased Equipment transfers to the Client upon full payment of the applicable invoice.

3.4 Service Availability and Scheduling

Services are scheduled based on MTW Traffic's availability and operational capacity. MTW Traffic will use commercially reasonable efforts to accommodate the Client's requested dates and times. A minimum notice period of 72 hours is required for standard service bookings. Emergency or short-notice deployments may be accommodated at MTW Traffic's discretion and may be subject to additional fees.

MTW Traffic reserves the right to adjust or reschedule Services due to unsafe weather conditions, equipment failure, staffing emergencies, or other circumstances beyond our reasonable control. We will provide the Client with as much advance notice as reasonably possible in such circumstances.

3.5 Service Modifications

Any changes to the agreed scope, schedule, or location of Services must be requested in writing and confirmed in writing by MTW Traffic before the change takes effect. MTW Traffic reserves the right to adjust pricing where a scope modification results in additional cost. Verbal instructions to change the scope of work will not be acted upon without written confirmation.

4. Client Obligations

The Client agrees to fulfill the following obligations to enable MTW Traffic to perform the Services safely and effectively:

- Provide MTW Traffic with accurate, complete, and timely information about the work site, including site address, access requirements, known hazards, utility locations, and any applicable permit numbers
- Obtain, at the Client's sole cost, all required permits, approvals, and authorizations from the applicable road authority, municipality, Ministry of Transportation, or other regulatory body before the scheduled start of Services
- Ensure that the work site is reasonably accessible and safe for MTW Traffic personnel and vehicles prior to and during the performance of Services
- Notify MTW Traffic immediately of any change to site conditions, hazards, or regulatory requirements that may affect the Services
- Designate an authorized representative who has the authority to provide direction to MTW Traffic on the Client's behalf and who will be available throughout the duration of the Services
- Not instruct MTW Traffic personnel to perform work outside the scope of the agreed Services, or to deviate from approved road closure plans or traffic protection plans, without prior written authorization from MTW Traffic management
- Provide MTW Traffic with at least 24 hours' written notice of any cancellation, rescheduling, or modification to scheduled Services
- Pay all invoices in accordance with the payment terms set out in Section 6 of these Terms

5. Equipment Rental Terms and Conditions

5.1 Condition of Equipment at Delivery

All rented Equipment is inspected and confirmed to be in serviceable condition before delivery. The Client is responsible for inspecting Equipment upon delivery and immediately notifying MTW Traffic of any pre-existing damage or deficiencies. Failure to report damage at the time of delivery will result in the Client being held responsible for any damage identified at the time of pickup.

5.2 Client Responsibility for Rented Equipment

From the time of delivery until the time of pickup or return, the Client assumes full responsibility for the care, proper use, and safekeeping of all rented Equipment. The Client agrees to:

- Use Equipment only for its intended purpose and in accordance with OTM Book 7 standards
- Not modify, paint, deface, or alter any rented Equipment in any way
- Ensure rented Equipment is not sublet, loaned, or transferred to any third party without prior written consent from MTW Traffic

- Store Equipment securely when not in use to prevent theft, vandalism, or weather damage
- Return Equipment in the same condition as received, subject to normal wear and tear

5.3 Loss and Damage

The Client is fully liable for any loss, theft, or damage to rented Equipment occurring during the rental period. MTW Traffic will invoice the Client for the full replacement cost of any lost, stolen, or irreparably damaged Equipment, and for the cost of repair of any Equipment damaged during the rental period. MTW Traffic's determination of repair or replacement cost is final.

5.4 Rental Period and Return

The rental period begins at the time of delivery and ends at the time of pickup by MTW Traffic or confirmed return to MTW Traffic's facility. Equipment not returned or made available for pickup at the agreed end of the rental period will be subject to additional daily rental fees until recovered. MTW Traffic reserves the right to attend the site and recover its Equipment at any time if it has reasonable grounds to believe the Equipment is at risk of loss or damage.

5.5 Equipment Condition Standards

MTW Traffic maintains all of its Equipment in accordance with OTM Book 7 condition standards. Equipment that is assessed to be non-compliant with those standards will be removed from service. MTW Traffic does not warrant that rented Equipment will remain in serviceable condition for the full rental period where it is subjected to abnormal use, vandalism, or adverse conditions by the Client or third parties.

6. Pricing and Payment

6.1 Pricing

Pricing for Services and Equipment is set out in MTW Traffic's current rate schedule, approved project quote, or the financial terms of any applicable contract or standing offer agreement. All prices are quoted in Canadian dollars and are exclusive of applicable taxes (HST/GST) unless otherwise stated. MTW Traffic reserves the right to adjust its standard rates with reasonable notice.

6.2 Quotes and Estimates

Quotes provided by MTW Traffic are valid for 30 days from the date of issue unless otherwise stated. A quote does not constitute a binding agreement until it has been accepted in writing by the Client and confirmed in writing by MTW Traffic. Estimates are provided in good faith but are not guarantees of final cost. Where actual costs differ materially from an estimate due to changes in scope, site conditions, or client-requested modifications, MTW Traffic will notify the Client and obtain written authorization before proceeding.

6.3 Invoicing

MTW Traffic will issue invoices upon completion of Services, upon delivery of Equipment, or at the intervals specified in the applicable contract. Invoices will itemize all Services rendered and Equipment provided, along with applicable taxes. Clients are encouraged to submit remittances electronically.

6.4 Payment Terms

Unless otherwise agreed in a written contract, payment is due within 30 days of the invoice date (Net 30). MTW Traffic reserves the right to require a deposit or prepayment for new clients or for large-scale or long-duration engagements. Government and institutional clients operating under approved purchase order processes must ensure that a valid purchase order number is provided before Services commence.

6.5 Late Payment

Invoices not paid within the agreed payment period will accrue interest at the rate of 1.5% per month (18% per annum) on the outstanding balance, calculated from the due date until the date of full payment. MTW Traffic reserves the right to suspend Services, withhold Equipment pickup, or decline future bookings where a Client has an outstanding overdue balance. The Client is responsible for all reasonable costs of collection, including legal fees, incurred by MTW Traffic in recovering unpaid amounts.

6.6 Disputed Invoices

If the Client disputes any portion of an invoice, the Client must notify MTW Traffic in writing within 10 business days of the invoice date, specifying the disputed amount and the reason for the dispute. Undisputed portions of an invoice remain due and payable within the standard payment terms. MTW Traffic and the Client will attempt to resolve disputes in good faith within 30 days of the dispute notice.

6.7 Taxes

The Client is responsible for paying all applicable taxes (including HST/GST) on Services and Equipment. MTW Traffic will indicate applicable taxes separately on each invoice. Clients who are tax-exempt must provide valid exemption documentation before the first invoice is issued.

7. Cancellation and Rescheduling

7.1 Client Cancellations

The following cancellation policy applies to all scheduled Services unless otherwise agreed in writing:

- Cancellation with more than 72 hours' notice: No cancellation fee
- Cancellation with 24 to 72 hours' notice: 25% of the quoted Service value for the cancelled deployment
- Cancellation with less than 24 hours' notice: 50% of the quoted Service value for the cancelled deployment
- Same-day cancellation (less than 4 hours before scheduled start) or no-show: 100% of the quoted Service value for the cancelled deployment

Cancellation fees reflect the cost of personnel scheduling, equipment preparation, and operational commitments that cannot be recovered on short notice. Cancellation fees are invoiced and subject to the payment terms in Section 6.

7.2 Rescheduling

Rescheduling requests must be made in writing as early as possible. MTW Traffic will accommodate rescheduling requests subject to availability at no additional charge when more than 72 hours' notice is provided. Rescheduling with less than 72 hours' notice may be subject to an administrative fee. Multiple rescheduling of the same booking may be treated as a cancellation at MTW Traffic's discretion.

7.3 Cancellation by MTW Traffic

MTW Traffic reserves the right to cancel or suspend Services in the following circumstances, without liability to the Client beyond a pro-rated refund of any prepaid amounts:

- Unsafe weather or site conditions that cannot be adequately controlled
- Failure by the Client to obtain required permits or approvals prior to the scheduled start
- Site conditions that deviate materially from what was represented by the Client at the time of booking
- A Client overdue balance that has not been resolved despite notice
- Force majeure events as described in Section 13 of these Terms

8. Permits, Approvals, and Regulatory Compliance

8.1 Client's Permit Obligations

Unless expressly agreed otherwise in writing, it is the Client's sole responsibility to obtain all required permits, road occupancy permits, traffic management plan approvals, and any other authorizations from the applicable road authority, municipality, Ministry of Transportation of Ontario, or other regulatory body prior to the commencement of Services. MTW Traffic will not deploy personnel or equipment to a site where required permits have not been secured.

8.2 MTW Traffic Permit Assistance

Where the Client requests that MTW Traffic assist with or obtain permits on the Client's behalf, this will be treated as an additional service and invoiced accordingly. MTW Traffic does not guarantee that any permit application will be approved or approved within a particular timeframe.

8.3 Compliance with OTM Book 7 and Applicable Laws

All road closure and traffic control services performed by MTW Traffic comply with the Ontario Traffic Manual Book 7 — Temporary Conditions (April 2022) and Ontario Regulation 213/91, Sections 67–69. MTW Traffic will develop or review road closure plans and traffic protection plans to meet these standards. The Client must not direct MTW Traffic personnel to deviate from approved plans or to perform work in a manner that would violate Applicable Laws.

8.4 Client Compliance Obligations

The Client is responsible for ensuring that its own operations at the work site comply with all Applicable Laws. MTW Traffic is not responsible for regulatory non-compliance arising from the Client's own actions, decisions, or failure to obtain required approvals. Where MTW Traffic identifies a regulatory non-compliance that creates a safety risk, MTW Traffic reserves the right to halt Services until the non-compliance is resolved.

9. Liability and Indemnification

9.1 MTW Traffic's Liability

MTW Traffic will perform all Services with reasonable skill and care in accordance with industry standards and Applicable Laws. To the maximum extent permitted by law, MTW Traffic's total liability to the Client for any claim arising out of or in connection with these Terms, the Services, or the Equipment — whether in contract, tort (including negligence), or otherwise — shall not exceed the total fees paid by the Client to MTW Traffic for the specific Services or Equipment giving rise to the claim in the 12-month period preceding the claim.

MTW Traffic shall not be liable to the Client for any indirect, consequential, special, incidental, or punitive damages, including but not limited to loss of profit, loss of revenue, loss of business, or loss of anticipated savings, even if MTW Traffic has been advised of the possibility of such damages.

9.2 Client Indemnification

The Client agrees to indemnify, defend, and hold harmless MTW Traffic Inc. and its officers, directors, employees, and subcontractors from and against any and all claims, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or in connection with:

- The Client's breach of these Terms or any applicable contract
- The Client's failure to obtain required permits, approvals, or authorizations
- The Client's direction to MTW Traffic personnel to deviate from approved road closure plans or traffic protection plans
- Damage to rented Equipment occurring during the rental period
- The Client's own negligence or wilful misconduct
- The actions of the Client's employees, agents, subcontractors, or invitees on the work site

9.3 MTW Traffic Indemnification

MTW Traffic agrees to indemnify and hold harmless the Client from and against claims, damages, and losses arising directly from MTW Traffic's own negligence or wilful misconduct in performing the Services, subject to the liability cap in Section 9.1.

9.4 Limitation on Third-Party Claims

MTW Traffic is not responsible for claims made by third parties arising from the Client's own operations at or near the work site. Where a third-party claim arises from a combination of MTW Traffic's and the Client's actions, liability shall be apportioned in accordance with the degree of fault of each party.

10. Insurance

10.1 MTW Traffic Insurance

MTW Traffic Inc. maintains the following minimum insurance coverage throughout its operations:

- Commercial General Liability Insurance: \$5,000,000 per occurrence / \$10,000,000 annual aggregate, covering premises and operations, products and completed operations, broad form property damage, personal injury, blanket contractual liability, and cross-liability
- Commercial Automobile Liability: In accordance with Ontario statutory minimums, for all owned, non-owned, and hired vehicles
- Workplace Safety and Insurance Board (WSIB): MTW Traffic is registered with WSIB and maintains good standing

Proof of insurance and WSIB clearance certificates will be provided upon request. Where a client contract requires MTW Traffic to name the Client or a third party as an additional insured, this must be requested in writing prior to the commencement of Services and is subject to insurer approval.

10.2 Client Insurance

The Client is responsible for maintaining its own commercial general liability insurance in amounts adequate for the nature of its operations at the work site. Where the Client's contract with a road authority or project owner requires higher insurance limits, the Client is solely responsible for meeting those requirements through its own coverage. MTW Traffic's insurance does not extend to cover the Client's independent operations or obligations.

11. Intellectual Property

All traffic control plans, road closure plans, traffic protection plans, site maps, reports, documentation, and other work product developed by MTW Traffic Inc. in the course of performing Services remain the intellectual property of MTW Traffic Inc., unless a separate written agreement expressly transfers ownership to the Client. MTW Traffic grants the Client a non-exclusive, non-transferable licence to use such materials solely for the purpose of the project for which they were created.

Where a government contract or client agreement requires the assignment of intellectual property rights to the client or contracting authority, such assignment will be governed by the terms of that specific written agreement. In the absence of such an agreement, no intellectual property rights are transferred to the Client by these Terms.

MTW Traffic's company name, logo, trademarks, and branding are the exclusive property of MTW Traffic Inc.

12. Confidentiality

Each party ("Receiving Party") agrees to keep confidential any non-public, proprietary, or sensitive information disclosed by the other party ("Disclosing Party") in connection with the Services ("Confidential Information"). Confidential Information includes, but is not limited to, pricing, operational plans, client lists, personnel information, site security details, and any information marked as confidential or that a reasonable person would understand to be confidential given the context of disclosure.

The Receiving Party agrees to: use Confidential Information only for the purpose of performing its obligations under these Terms; not disclose Confidential Information to any third party without

the prior written consent of the Disclosing Party; and protect Confidential Information using at least the same degree of care it uses to protect its own confidential information, but no less than reasonable care.

These obligations do not apply to information that: is or becomes publicly known through no breach of these Terms; was already known to the Receiving Party before disclosure; is independently developed by the Receiving Party without use of the Confidential Information; or is required to be disclosed by law, court order, or regulatory authority, provided the Receiving Party gives the Disclosing Party prompt written notice of the required disclosure.

Confidentiality obligations survive the termination or expiry of the Agreement for a period of three (3) years.

13. Force Majeure

Neither party shall be liable to the other for any delay or failure to perform its obligations under these Terms where such delay or failure results from an event beyond the reasonable control of that party, including but not limited to: acts of God; extreme weather events; floods, ice storms, or other natural disasters; acts of war, terrorism, or civil unrest; labour disruptions or strikes not involving the party's own employees; government orders, regulations, or directives; or failure of third-party infrastructure.

The party affected by a force majeure event must notify the other party in writing as soon as reasonably practicable after the event occurs, describing the nature of the event and its expected duration. The affected party must take all commercially reasonable steps to mitigate the impact of the force majeure event and resume performance as soon as it is safe and practicable to do so.

If a force majeure event prevents the performance of Services for more than 30 consecutive days, either party may terminate the affected portion of the Agreement upon written notice, without liability to the other party beyond the obligation to pay for Services already performed.

14. Workplace Safety Obligations on Site

MTW Traffic Inc. maintains a comprehensive Occupational Health and Safety Policy that governs all of its operations. A copy is available upon request and will be provided to any contracting authority that requires it as a condition of engagement.

The Client acknowledges that road closure and traffic control operations involve inherent hazards and agrees to cooperate fully with MTW Traffic's safety requirements while on or near the work zone. Specifically:

- No person may enter an active MTW Traffic work zone without the express authorization of the MTW Traffic site supervisor
- The Client's authorized representatives and any visitors must comply with all PPE requirements (including high-visibility apparel) when entering the work zone
- The Client must not instruct MTW Traffic personnel to perform work in a manner that violates the OHS, OTM Book 7, or any approved traffic protection plan
- Where the Client identifies a safety concern on site, it must be raised immediately with the MTW Traffic site supervisor

- MTW Traffic reserves the right to halt work immediately and without liability where it identifies a condition that poses an unacceptable risk to the health or safety of its workers or the public

15. Personnel Conduct and Removal from Site

MTW Traffic Inc. maintains high standards of professional conduct for all of its personnel. All MTW Traffic employees and subcontractors on site must comply with applicable dress, conduct, and communication standards as set out in the MTW Traffic Health and Safety Policy.

The Client may request, with reasonable cause, the removal of an MTW Traffic employee or subcontractor from the work site. MTW Traffic will consider such requests in good faith. Where removal is requested, MTW Traffic will make commercially reasonable efforts to provide a replacement. The Client acknowledges that removal may impact the delivery timeline or cost of Services.

MTW Traffic reserves the right to remove any Client representative or visitor from a work site who is behaving in a manner that is unsafe, abusive, threatening, or that interferes with the safe performance of Services. MTW Traffic personnel will always prioritize public and worker safety over client convenience.

16. Term and Termination

16.1 Term

These Terms apply to every engagement between MTW Traffic Inc. and the Client from the date of first acceptance through the completion of all Services and resolution of all payment obligations. Project-specific contracts will specify their own term and renewal provisions.

16.2 Termination for Cause

Either party may terminate a Service Agreement or project-specific contract for cause upon written notice if the other party:

- Materially breaches the Agreement and fails to remedy the breach within 10 business days of receiving written notice of the breach
- Becomes insolvent, makes an assignment for the benefit of creditors, or files for bankruptcy protection
- Engages in fraudulent, criminal, or grossly negligent conduct in connection with the Agreement

On termination for cause by MTW Traffic, all outstanding invoices become immediately due and payable. The Client is responsible for any additional costs incurred by MTW Traffic in recovering its Equipment from the site.

16.3 Termination for Convenience

The Client may terminate a Service Agreement for convenience upon 14 days' written notice to MTW Traffic. MTW Traffic will be compensated for all Services performed up to the termination date, plus any non-recoverable costs or commitments made in reasonable reliance on the Agreement. MTW Traffic may terminate for convenience upon 30 days' written notice.

16.4 Survival

The following provisions survive the termination or expiry of these Terms: Section 6 (Payment), Section 9 (Liability and Indemnification), Section 11 (Intellectual Property), Section 12 (Confidentiality), Section 17 (Dispute Resolution), and Section 18 (Governing Law).

17. Dispute Resolution

MTW Traffic Inc. is committed to resolving disputes fairly and efficiently. In the event of a dispute arising out of or in connection with these Terms or any Service Agreement, the parties agree to the following process:

- Step 1 — Direct Negotiation: The parties will attempt to resolve the dispute through good-faith negotiation between their authorized representatives within 15 business days of one party providing written notice of the dispute to the other.
- Step 2 — Mediation: If direct negotiation is unsuccessful, either party may request non-binding mediation. The parties will jointly select a mediator. The costs of mediation will be shared equally.
- Step 3 — Arbitration: If mediation is unsuccessful or a party declines to participate, the dispute will be submitted to binding arbitration in Ottawa, Ontario, in accordance with the Commercial Arbitration Act (Canada), as amended. The arbitrator's decision will be final and binding. Costs of arbitration will be apportioned by the arbitrator.

Nothing in this Section prevents either party from seeking urgent or interim injunctive relief from a court of competent jurisdiction where necessary to protect its rights or property pending the resolution of a dispute.

18. Governing Law and Jurisdiction

These Terms and any Agreement between MTW Traffic Inc. and the Client are governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein. Subject to Section 17 (Dispute Resolution), the parties attorn to the exclusive jurisdiction of the courts of the Province of Ontario, sitting in Ottawa, for the resolution of any dispute not resolved through arbitration.

19. General Provisions

19.1 Entire Agreement

These Terms, together with any applicable quote, work order, purchase order, or project-specific contract, constitute the entire agreement between the parties with respect to the subject matter hereof and supersede all prior representations, understandings, negotiations, and agreements. No oral representations, warranties, or statements made by any representative of MTW Traffic are binding unless confirmed in writing.

19.2 Amendment

MTW Traffic reserves the right to update these Terms from time to time. Updated Terms will be made available to Clients and will apply to all new Service engagements from the date of publication. Continued engagement with MTW Traffic following an update constitutes acceptance of the revised Terms. Amendments to project-specific contracts require the written agreement of both parties.

19.3 Severability

If any provision of these Terms is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, that provision will be modified to the minimum extent necessary to make it enforceable, and the remaining provisions will continue in full force and effect.

19.4 Waiver

No failure or delay by MTW Traffic in exercising any right under these Terms constitutes a waiver of that right. A waiver of any right on one occasion does not constitute a waiver of that right on any future occasion.

19.5 Assignment

The Client may not assign its rights or obligations under these Terms or any Service Agreement without the prior written consent of MTW Traffic. MTW Traffic may assign its rights and obligations to an affiliate or successor entity upon written notice to the Client.

19.6 Notices

All notices required or permitted under these Terms must be in writing and delivered by email (with read receipt or written acknowledgement), personal delivery, or priority courier to the addresses set out in the applicable Service Agreement or quote. Notices sent by email are deemed received on the next business day following transmission.

19.7 Relationship of Parties

MTW Traffic Inc. is an independent contractor. Nothing in these Terms creates a partnership, joint venture, agency, employment, or fiduciary relationship between MTW Traffic and the Client. MTW Traffic personnel are not employees of the Client.

19.8 No Exclusivity

Unless expressly agreed in a written contract, these Terms do not grant the Client any exclusive rights to MTW Traffic's services or equipment. MTW Traffic may provide services to other clients concurrently with Services provided to you.

20. Contact Information

For questions about these Terms, to request a service quote, or to report a concern, please contact MTW Traffic: info@mtwservices.com